

PET-XI EMPLOYABILITY SKILLS - FREE CUSTOMER SERVICE TRAINING

CUSTOMER SERVICES

Are you seeking employment and looking for an opportunity to upskill?

Online Customer Services qualification

FULLY FUNDED (T&Cs apply)

Gain a qualification at home in 4 days.

DEVELOPING YOUR UNDERSTANDING IN:

- Customer Relationships
- Conflict Management
- Audience Appropriate Communication
- Customer Service Legislation



ARE YOU SEEKING EMPLOYMENT? WANT TO STAND OUT FROM THE CROWD?

Interactive Learning Experience

WITH FREE CUSTOMER SERVICE TRAINING WORTH £1000

ARE YOU EMPLOYMENT READY?

We will show you how to: We will show you how to become a confident and responsive member of a customer service workforce.

IMPROVE YOUR CUSTOMER SERVICE SKILLS WITH FREE TRAINING (WORTH £1000)

Our **FREE** course gives you the opportunity to achieve a nationally recognised Level 2 qualification.

This programme will run from 10:00am - 3pm for 4 days.

MAKE THE MOST OF YOUR CURRENT FREE TIME BY GAINING A NATIONALLY RECOGNISED QUALIFICATION FROM YOUR OWN HOME, ALL YOU NEED IS A LAPTOP.

Refer a friend and get a £25 Gift Voucher!*

(*on completion of full programme)

"The support I have received from Ruth has been amazing, she has broken the subject down for me and made it work specific to help me develop vital skills needed by employers." Jake - Feb 2020.

PET-Xi is 5% above the national retention rate of 85% for the Level 2 Certificate

Statistics for Level 2 Customer Service: Retention Rate 85% / Pass Rate 92% / Overall Achievement Rate 92%.

Why use online learning with PET-Xi?

- Online learning offers a unique opportunity to gain a fully accredited qualification from the comfort of your own home using our interactive E-Learning platform, giving you the ability to stop the session at any point to ask questions.
- PET-Xi online learning gives you greater flexibility and is more convenient than travelling to a normal class room based course.

Eligibility for the programme:

- Aged 16+, unemployed and in receipt of JSA, ESA or universal credits.
- If not in receipt of benefits then unemployed and seeking employment.
- Haven't previously completed a level 2 CS qualification or higher.

Register your details at: <https://pet-xi.typeform.com/to/HwNvs6>

FOR MORE DETAILS OR TO REGISTER ON THE COURSE:

Contact Laura on: 07880 192080 Email: lwells@pet-xi.co.uk